Announcing the 2012 RCNM and Clinician of the Year Award Recipients

Here come the winners! This year’s RCNM of the Year is Wendy Phillips, Director of Nutrition Systems at University of Virginia Health System. Wendy distinguished herself by being published in the CNM DPG Newsletter “Future Dimensions”. She served on the Virginia Dietetic Association Advisory Board, and was chosen to speak on behalf of Virginia’s dietitians’ licensure bill in front of the House of Delegates. Wendy collaborated with her fellow RCNMs to plan and host two clinical symposiums. She was a guest speaker at the symposiums on the topic of Joint Commission Core Measures. She presented posters at both the Virginia Dietetic Association conference and FNCE on the “Cost Benefit Analysis of an Enteral Formulary System.” Wendy is a member of the 2012 Meridian Project Readiness leadership development program.

The MHFS Clinician of the Year is Sunitha Zechariah, Clinical Nutrition Manager at University Hospital. Sunitha, who also received this recognition in 2011, is the President-Elect for her local district dietetic association. She has been an abstract reviewer for ASPEN for three terms. Her clinical contribution to Morrison companywide as well as a local level is quite extensive. She also presented a poster at FNCE.

Congratulations to both winners who will receive a $1,000 stipend toward professional development and continuing education.
Marsha has been an employee with Morrison for nine years. Marsha works in the Java Coast Coffee Shop in the main lobby of Bethesda North. Marsha realizes the importance of not just selling a cup of coffee, but giving the guests of not just our coffee shop, but of the hospital, a moment where they can escape the reason for which they are here. Marsha doesn’t serve cups of coffee, she creates friendships with the people who we are lucky to have visit Java Coast. Marsha thinks of the coffee shop as “my baby”, as she always states. She wants not only the coffee shop to be successful, but the rest of her coworkers as well, as she tries every day to give tips and pointers to them. She never tells anyone “No”, no matter what the request is. If a guest asks for something that we may not have, Marsha always recommends something that will come close to what the guests were looking for initially, and they always walk away with a smile on their face. Her “Can-Do” attitude never allows her to let anyone walk away with an empty hand or without a smile.

Marsha continues to find ways to keep her sales up and helps make the coffee shop profitable. From asking to bring in different kinds of products to try out, to knowing what products don’t work, Marsha is always focused on her “baby,” even when being out for medical leave! She was always calling and keeping in contact with not only the manager, but with her coworkers as well to see how the coffee shop was running in her absence. Day in and day out, Marsha leads by example when it comes to the Compass Group Values and Guiding Principles. I’ve never met an employee who doesn’t just “clock in” every day, but LOVES being at work! It’s not all about making money to Marsha, as it is making someone smile and making a friend, one cup of coffee at a time!

Submited by: David Poirier, DFNS

All People First winners receive a $50 gift card, certificate, letter from the President, lapel pin and are entered to win a 2013 Grand Prize People First award.

Enjoying the “Baked Fresh” Promotion at Fountain Valley

The Morrison team at Fountain Valley Regional Hospital (California) welcomed fall several weeks ago with an “Autumn Baked Fresh” promotion! Under the leadership of Macy Yee, Director of Food & Nutrition Services, dietetic intern Priscilla worked with Executive Chef Renato Ramirez and Retail Manager Kerri Beadon to develop specialty desserts to celebrate the fall season, including:

• Apple pie with cheese crust
• Caramel pecan popcorn balls
• Pumpkin spiced bread
• Assorted flavored cake pops, including carrot cake, red velvet, and Nutella

The promotion was a huge success ~ delicious food presented beautifully ~ everything sold out the same day! Great job to the team at Fountain Valley on a great fall event!